

October 5, 2018

**IMPORTANT NOTICE FOR
Bell MTS RETIREE PLAN MEMBER (GROUP 7860)**

**ACTION REQUIRED BY NOVEMBER 15, 2018 DUE TO
CHANGE IN PAYMENT METHOD FOR YOUR RETIREE HEALTH COVERAGE**

In order to improve the operation of your health benefits program, Bell MTS Retiree Plan and Manitoba Blue Cross have agreed that effective February 1, 2019 your monthly premiums will be deducted directly from your financial institution. Therefore, the Bell MTS Retiree Plan will no longer be providing deductions for retiree benefits from pension payments. **The last deduction for your health coverage will be made from your December 2018 pension payment. This final deduction will provide you with coverage until the end of January 2019.**

Manitoba Blue Cross is pleased to be able to continue your coverage via pre-authorized debit. Pre-authorized debit has become common-place and offers many benefits over pension payment deductions, including being more accurate and efficient. Moreover, this transition will allow you to deal directly with Manitoba Blue Cross, giving you greater control over deductions as well as faster refunds and quicker updates to your account.

What this means to you

- Your Bell MTS Retiree Plan will no longer deduct your retiree health coverage premiums from your pension payments.
- You will need to complete the attached form to set up pre-authorized payments to Manitoba Blue Cross.
- There are no changes to your plan. This is simply a change in how premiums are paid.
- If you choose, your claim reimbursements can be directly deposited to the same account, which will ensure faster refunds. You can set up direct deposit through your free, online mybluecross® account at mb.bluecross.ca.

What you need to do

1. Complete the attached form.
2. Mail it to Manitoba Blue Cross before November 15, 2018.
We've enclosed a pre-addressed envelope to make it easier.

Manitoba Blue Cross
Attn: Client Administration
P.O. Box 1046 Stn Main
Winnipeg MB R3C 2X7

**Make sure you're
covered!**

**Submit your completed
form to Manitoba Blue
Cross before
November 15, 2018.**

**Failure to do so may
result in termination of
your coverage.**

See Reverse...



What happens next?

Your first monthly premium amount will be withdrawn on February 1, 2019, providing you with February coverage.

Has the plan changed?

No, not at all. Your plan remains unchanged and you will continue to receive the same great benefits from Manitoba's most recognized name in health coverage.

Why Manitoba Blue Cross?

With Manitoba Blue Cross, you'll have:

- ✓ **Seamless ambulance coverage** - Manitoba Blue Cross has an exclusive arrangement with Manitoba ambulance companies. Just present your card to the driver and we'll take care of the rest.
- ✓ **Award-winning customer service** – Manitoba Blue Cross is the only carrier with a walk-in customer service centre located right here in Winnipeg. We believe in putting people and service first.
- ✓ **24/7 access** to coverage and claim information – Our convenient online portal allows you to access claim and benefit information 24/7 via mybluecross. Visit our website at mb.bluecross.ca to register at no cost.
- ✓ **Blue Advantage** – All members of Manitoba Blue Cross get exclusive discounts on products and services offered by participating providers.

Questions?

We've got the answers.

- In Winnipeg, call us at 204.775.0151 (Monday to Friday 8:00 a.m. - 5:30 p.m.)
- Toll free, call us at 1.888.596.1032
- Drop by to see us at 599 Empress Street in Winnipeg (Tuesday to Friday 10:00 a.m. - 4:00 p.m., closed Mondays)